Remote Desktop
Manager
+
Specific 2FA Tool

USE
CASE 3

Enforcing a Specific 2FA Tool for
Remote Desktop Manager Users.

Increase security by enforcing specific
or user-selected 2FA tools for Remote
Desktop Manager users.

Devolutions

Who Is This Use Case For?

This use case is for organizations that want to increase security by enforcing specific or user-selected 2FA tools for Remote Desktop Manager users.

The Problem

2FA provides unambiguous identification of users through the combination of two different components. These components may be something a user knows, or something a user possesses. While 2FA adds another layer of account security, organizations may not approve of the 2FA tool that a specific user/multiple users choose.

The Solution

Remote Desktop Manager integrates with **Devolutions Server** to support multiple 2FA tools, such as Google Authenticator, Yubikey, SMS, and several others. Organizations can enforce a default 2FA tool for the entire organization, or enforce a 2FA tool for a specific user/multiple users. Once configured, users must log into Remote Desktop Manager with their username/ password, and authenticate with an approved 2FA tool.

How It Works

Step 1: Enable 2FA security in Devolutions Server
(2FA usage can be "optional per user" or "required").

Step 2: Select the 2FA tool(s) that are allowed.

Step 3: At their next login to Remote Desktop Manager, user(s) will be prompted to configure their 2FA tool.

Step 4: 2FA is now configured and functional.

ADMINISTRATION > SERVER SETTINGS > TWO-FACTOR

GENERAL

2FA usage

Optional per user ⌄

Send reset email to

Administrator(s) ⌄

Specific email

ADMINISTRATION > SERVER SETTINGS > TWO-FACTOR

SUPPORTED 2FA ⚠

☐ Google Authenticator

☐ Yubikey

☐ Email

☐ SMS

☐ Duo

☐ SafeNet

☐ AuthAnvil

☐ Radius

☐ Vasco

Summary of Benefits

- **Enhanced Security:** Ensure that all users are authenticated through 2FA.

- **Enforce Compliance:** Ensure that only selected 2FA tool(s) are valid for logging into Remote Desktop Manager.

- **Support Users:** As appropriate, allow users to choose from a pool of MFA tools that they are familiar with and already use for their personal accounts.

Next Steps

Learn more about how Devolutions can help your organization boost security and productivity.

- **Request a free trial of Remote Desktop Manager –** click here
- **Request a live guided demo of Remote Desktop Manager –** click here
- **Request a free trial of Devolutions Server** - click here
- **Request a live guided demo of Devolutions Server -** click here
- **Contact us for more information –** click here