Wayk Now

DATASHEET

Benefits

- Ideal remote desktop access solution for IT teams

- Quickly gain access and control of any computer remotely or share your desktop

- Reduces implementation time while maintaining the latest industry security standards

- Versatile and affordable remote access solution that can drive security and efficiency across your organization

- Technicians can work from anywhere — and on any device

- Provides MSPs with an easy-to-use solution to support all their clients' devices remotely

Specifications

Security
- TLS 1.2 encryption
- Certificate validation

Cross-Platform
- Windows
- macOs
- Linux
- Android
- iOS

REMOTE ACCESS
Support End Users and Access Remote Computers

OVERVIEW

IT pros, sysadmins and help desk technicians know that a remote desktop access solution is essential for supporting end users and managing multiple remote servers/remote machines. However, while many tools in the marketplace are viable, their excessively high price position takes a major bite out of the overall IT budget. At the other end of the spectrum, free tools have very limited features and IT teams quickly exceed their capabilities. As a result, organizations from SMBs to large enterprises are constantly searching for alternatives that strike the ideal balance between cost, functionality, rich feature set, efficiency, ease-of-use, user experience and security.

Wayk Now is a flexible, easy-to-use, lightweight remote access solution that reduces implementation time and increases security at an affordable price point — one that makes sense for today's IT departments that are under consistent pressure to "do more with less". Wayk Now strikes the perfect balance between cost, functionality, and user experience.

FEATURES

Access Control

Principles of least privilege need to be applied when managing password or privileged accounts, but also when accessing a remote computer. With Wayk Now, the Administrator function can restrict access to certain resources shared by the server and disable remote functions, such as file transfer, remote print, copy/paste, and session recording. In other words, you can limit what can be done on your machine when someone is connected.

Unattended Access

Unattended remote access helps you access and manage other devices located anywhere without the end user having to be present at the other end. It requires prior installation of Wayk Now on the remote computers or servers that you manage. Once installed, you can connect to and work on these computers at any time. This feature is essential for any MSP or Customer Support Technician.

Session Recording

Session recording enables administrators to document issues they see on remote devices, as well as documenting how the issue was resolved. Session recording also allows admins to monitor the session activities and ensure data security with rock solid proof. Companies that strive to comply with HIPPA or PCI compliances can use this feature to ensure they meet these standards.

Remote Execution

Remote execution allows you to execute multiple types of commands and scripts on a remote computer, such as batch script, PowerShell and others. It helps organizations save time and money by providing faster deployment on multiple machines.

Cross-Platform Access

Manage your desktops and servers, or provide technical support from anywhere, at any time. Using Wayk Now, you will be able to access any device from any device. Wayk Now supports cross-platform communication for a variety of device combinations, as long as your devices support Windows, macOS, Linux, iOS or Android.

Enterprise-Grade Features

Whether you need to work closely with other remote team members, diminish travel costs associated with in-person support, or maintain a link to the office while traveling, Wayk Now offers enterprise-driven features that can help increase your productivity and customer satisfaction.

- **Remote File Transfer** — Often, during a remote support session, there are a number of tasks that require sending or receiving files between remote computers, like patch updates, driver installations or software installations. Wayk Now allows you to securely transfer files of any type in both directions at the same time without having to use a USB or a cloud-based storage device, which are becoming increasingly vulnerable to data theft.

- **Integrated Chat** — Administrators will be able to start a chat session with the remote user to improve collaboration or to seek assistance. Admins will also be able to communicate easily through a chat window with the remote user and stay connected throughout the Wayk Now session, while enjoying the simplicity of built-in chat rather than managing external messaging services.

- **Clipboard Sharing** — Clipboard synchronization enables seamless copy-pasting operations between local and remote applications; you can copy anything from your computer and paste it into any file in the remote computer. You can also disable clipboard sharing by denying permissions to the technician or customer, which will prevent both parties from accessing each other's clipboards.

Wayk Now Subscriptions

Wayk Now offers different levels of subscription plans, from its Free Edition that can be used for both personal and commercial purposes, to the Enterprise Edition which delivers a more complete feature set and is enterprise driven.

ABOUT
DEVOLUTIONS

Devolutions is a global software company that helps organizations worldwide control the IT chaos by maximizing security through highly-secure passwords, remote connections and privileged access management solutions. Since 2010, Devolutions has been a leading security partner with more than 400,000 users spread across 140 countries.

Its clientele includes such world-renowned companies as SpaceX, Shell, Loto-Québec, Walt Disney, NASDAQ, Dell, Sony, Microsoft, Pfizer, Airbnb and NASA.

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